

KOOL-FM Prize Delivery Guidelines

1. Deliveries will only be made to members of the KOOL Loyal Listener Club.
2. Deliveries will not be made on Holidays.
3. Deliveries are restricted to the following cities only: Phoenix, El Mirage, Levine, Paradise Valley, Mesa, Gilbert, Chandler, Guadalupe, Tempe, Ahwatukee, Fountain Hills, Cave Creek, Surprise, Sun City, Scottsdale, Tolleson, Avondale, Goodyear, Litchfield Park, Glendale, and Peoria.
4. If the Promotions Department deems an area or location in any of the above mentioned cities to be unsafe, insecure or dangerous, they have the full right to refuse delivery to that particular location. All decisions concerning the safety of the Promotions Personnel will be made solely at the discretion of the Promotions Department and KOOL-FM. KOOL-FM has the right to refuse delivery to anyone.
5. Deliveries will be made on Tuesdays and Thursdays, between 9am – 5pm MT, only.
6. The KOOL Promotions Department will attempt to reach winners via telephone twice. If the winner does not answer or call-back, the prize will no longer be available for delivery and the winner must come to the KOOL studios to pick up the prize, 840 North Central, Phoenix, AZ, 85004 weekdays between 8:30am and 5:30pm MT.
7. Promotions will deliver a prize on a date and time mutually agreed upon by the winner and KOOL personnel. If KOOL arrives at a winner's residence or office and the winner is not available a first time, the date and time for prize delivery will NOT be rescheduled. The winner will then need to pick-up his/her prize at the KOOL-FM studios, 840 North Central, Phoenix, AZ, 85004 weekdays between 8:30am and 5:30pm MT.
8. If road, driving or weather conditions are unsafe on the scheduled day of delivery, KOOL Promotions has the right to reschedule delivery for another day. Decisions regarding road, driving or weather conditions will be made solely at the discretion of KOOL-FM.
9. Winners who wish to pick-up their prizes at the station, rather than have them delivered, may do so any time Monday through Friday, from 8:30am until 5:30pm MT.
10. A winner's signature on the receipt is an acknowledgement that the prize was received in good condition, complete and without damage.